

## **TERMS AND CONDITIONS**

1. A booking is secured by payment of a deposit of €300 (Euros).
2. Payments are to be made by transferring funds to the bank account of Italy With Pleasure Ltd and completing the Booking Form. Bank account details and the Booking Form will be emailed on request.
3. The final payment of the balance of the tour price is required six weeks before the tour start date. Should the balance not be received by this date Italy With Pleasure Ltd. reserve the right to assign the place on the tour to another client.
4. Prices are listed in Euros (€). Transfer fees/costs are the Client responsibility.
5. Should a client choose to cancel their place on the tour, the following cancellation policy shall apply:
  - Cancellation prior to 45 days of the tour start date: loss of deposit.  
Note: While the deposit is nominally non-refundable, should the tour become fully booked the entire deposit will be refunded.
  - Cancellation on or within 45 days from the tour start date: loss of up to 80% of the tour cost.  
Note: "loss of up to 80% of the tour cost" – the exact amount able to be refunded depends on the cancellation fees from the variable cost components of the tour (e.g. accommodation, some activities etc.). Italy With Pleasure Ltd. will endeavour to cancel all of these components and where possible more than 80% of the tour price will be refunded to the Client.
6. Cancellation of a tour must be confirmed by the Client by email.
7. The payment of required deposit constitutes a booking and indicates consent by the Client to all provisions of these Terms and Conditions.

**TERMS AND CONDITIONS , *continued*....**

8. It is obligatory that tour participants take out full travel and medical insurance. Insurance for tour participants is not included in the tour price.
9. Italy With Pleasure Ltd. is not responsible for additional costs incurred by Clients arising from the tour program, or in the unlikely event of cancellation of the tour.
10. All tours require a medium level of fitness as many of the tour activities are on foot. Clients are obliged to notify Italy With Pleasure Ltd. of any medical condition that may affect their tour prior to booking, as well as any time up to and during the tour should any medical condition arise.
11. The tour price includes all items as listed as included in the itinerary. The tour price does not include travel insurance, accommodation additional costs (telephone, minibar, etc.), and any other items not specifically mentioned in the itinerary.
12. Italy With Pleasure Ltd. reserve the right to alter the itinerary where there are reasons beyond our control. Should changes be necessary, an equivalent activity/item will be provided.

**End.**